



DELIVERING YOU THE WORLD
INTERNATIONAL SERVICES





WELCOME TO INTERNATIONAL EXPRESS

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AROUND THE WORLD AND BACK



THE GLOBAL ECONOMY BRINGS MANY NEW OPPORTUNITIES – AND YOU WANT A COURIER PARTNER THAT’S UP TO THE CHALLENGE.

That’s why hundreds of Kiwi companies trust New Zealand Couriers as their international courier partner. We offer a seamless, responsive, one-contact solution for all your courier needs.

Whether you’re doing business in Marlborough or Milan, Taranaki or Taipei...we provide the complete solution for getting it there and back.

Smoothly, quickly, efficiently – we’re delivering around the world.

New Zealand Couriers International can offer you:

- A single supplier for all your courier needs
- One account, one courier, one pick-up...worldwide
- A full range of international services and options
- Delivery to more than 220 countries and import from more than 150
- Competitive rates (including express and economy)
- Time-critical and special handling services



OUR INTERNATIONAL SERVICES ARE STREAMLINED FOR YOUR CONVENIENCE. WE TAKE CARE OF EVERYTHING FOR YOU – DOOR-TO-DOOR DELIVERY, CUSTOMS CLEARANCE AND REAL-TIME TRACKING.

Because of the strength of New Zealand Couriers network your consignment never leaves our control. We provide a seamless, continuous service – from your door, to virtually anywhere in the world.

TWO EASY WAYS TO IMPORT

WHETHER YOU'RE IMPORTING REGULARLY FROM YOUR OVERSEAS SUPPLIERS – OR YOU NEED TO ARRANGE A ONE-OFF CONSIGNMENT – NEW ZEALAND COURIERS MAKES IT EASY.

Routing Order (for regular imports).

A Routing Order is a simple way to organise your freight when you're importing regularly from an overseas customer. Once this order is completed, it gives your supplier permission to send items to you through your New Zealand Couriers' account.

Receiver Pays Form (for one-off imports).

A Receiver Pays Form is used for ad-hoc, one-off or irregular import requests. You simply complete the form and fax it to the International Helpdesk who will then organise the collection of your goods. The International Helpdesk will monitor your consignment from request to delivery, and keep you informed along the way.



CHOOSE FROM OUR RANGE OF SERVICES:

International Express (export and import)

When you need to get it there fast, you need International Express.

- Export to 220+ countries
- Import from 150+ countries
- Door-to-door delivery during business hours
- Next-day delivery to main centres in Australia*
- Three-to-four day delivery to main centres in Europe, Asia and the US*
- Includes custom clearance fees**

International Economy (export and import)

This is your cost-effective option for time-definite delivery of parcels.

- Available to key export and import destinations
- Door-to-door delivery during business hours
- Minimum chargeable weight of 10kg (export only)

Special Services (export and import)

Because businesses have diverse needs, we're ready to deliver just about anything! Our Special Services cater for your time-sensitive, large, heavy or unusual shipments. We can also take care of your consignments that need special handling.

- Priority shipping for time-critical deliveries
- Large, heavy or unusual shipments
- Fragile goods and high value items
- Medical supplies and hazardous materials
- Tailormade solutions for every unique requirement

Premium NOON Document Express (export)

The 12:00 Express service is your ultimate guarantee of a two-day delivery. It delivers documents into four key cities before noon the next (or earliest possible) business day.

Your item is constantly monitored and we will contact you on delivery.

- Available to Hong Kong, London, New York and Singapore, two-day service*
- Delivery times are guaranteed or we'll refund the additional \$65 cost

Priority Service (export and import)

When your consignment is extra-important, Priority Service ensures it will receive priority handling throughout its journey and automatic confirmation of delivery.

- Available on all International Express and Economy Services, for an additional \$40
- Includes insurance of up to \$500 for documents and \$1000 for parcels

Insurance cover

For extra protection of your valuable goods, insurance cover is available on any international service. Whilst we take the utmost care of your goods, we strongly recommend our customers have their item(s) insured.

The cost-effective pricing is as follows:

Documents up to \$500:	\$4.00
Parcels up to \$1,000:	\$5.00
Parcels over \$1,000:	\$25 + 1.5% of sum insured

* Subject to customs

** Receiver is responsible for duties/taxes that may be incurred on shipment

+ Contact New Zealand Couriers on 0800 655 010 to confirm which centres are subject to these service levels



OUR EXTENSIVE NETWORK COVERAGE – WHICH CONNECTS BUSINESSES BOTH LOCALLY AND GLOBALLY - PROVIDES OUR CUSTOMERS WITH A STREAMLINED AND FULLY-COMPREHENSIVE SERVICE.



THE FOLLOWING INFORMATION PROVIDES MAXIMUM WEIGHT RESTRICTIONS FOR OUR VARIOUS SERVICES:



INTERNATIONAL EXPRESS

Individual piece weight:*	30kg
Total consignment weight:	500kg
Maximum piece dimensions:	1.5(w) x 1.5m (h) x 1.5m (l)
No dangerous goods.	

*Although there is a maximum piece weight of 30kg, you may have multiple items on one consignment note. The total consignment must not exceed 500kg.

INTERNATIONAL ECONOMY

Australia, Fiji, and Europe	
Individual piece weight:	70kg
Maximum palletised weight:	1000kg
Total consignment weight:	7000kg
Maximum piece dimensions:	1.5m(w) x 1.2m(h) x 2.4m (l)

Asia

Individual piece weight:	70kg
Maximum palletised weight:	1000kg
Total consignment weight:	7000kg
Maximum piece dimensions:	1.2m(w) x 1.5m(h) x 1.8m (l)

Canada and USA

Individual piece weight:*	70kg
Total consignment weight:	500kg
Maximum piece dimensions:	1.2m(w) x 1.5m(h) x 1.8m (l)

*Restriction remains the same for palletised or non-palletised items

All other countries

Individual piece weight:	70kg
Maximum palletised weight:	500kg
Total consignment weight:	500kg
Maximum piece dimensions:	1.2m(w) x 1.5m(h) x 1.8m (l)

AIRFREIGHT

Bridging the gap between courier and consolidated airfreight this service is designed for larger shipments while still providing the added value of full trackability. This service is available to key export/import markets.

NB: Please check with your local branch for pick up on any item over 30kg. Items in excess of 30kg may need to be dropped off or an extra charge may be incurred.

NEW ZEALAND COURIERS STRIVES TO BE THE PREMIER PROVIDER OF INTERNATIONAL COURIER SERVICES TO NEW ZEALAND BUSINESS.

INTERNATIONAL COURIER Consignment Note

Sender's Account No.

To (Recipient)

A. Delivery Address

B. Description of Goods

General Description	No. of Packages	Weight (kg)	Dimensions (cm)	Check

C. Special Delivery Instructions

D. Sender Reference

SENDER'S COPY

HOW TO COMPLETE A CONSIGNMENT NOTE

A NEW ZEALAND COURIERS CONSIGNMENT NOTE IS COMPLETED FOR EACH DOCUMENT OR PARCEL SENT INTERNATIONALLY. PLEASE KEEP A COPY FOR YOUR OWN REFERENCE.

Sender's contact details.

Please complete:

- Your New Zealand Couriers account number
- The company/individual name
- The address where the consignment is to be collected from; including City, Postal Code (if applicable), Region/State and Country
- A contact name (of the sender)
- A contact telephone number

Receiver's contact details.

Please complete:

- The receiver's company/individual name
- The receiver's address; including City, Zip/Postal Code, Region/State and Country*
- A contact name (of the receiver)
- A contact telephone number

* If the receiver's address is different from the delivery address, you also need to complete Section A titled 'Delivery Address'

Description of goods.

Please complete:

- A general description of the items being shipped
- Note the number of packages that are the same
- Note the weight of the individual packages
- Note the dimensions of the individual packages
- Note the consignments value

Select the service.

Please complete:

- The service you require, in the relevant box under Document or Parcel
- Tick the box if you require Priority Service or International Express
- Tick 'yes' or 'no' for dangerous goods
- If you require insurance, tick the box and indicate the currency and content's value
- Sign and date the consignment note

www.nzcouriers.co.nz

0800 655 010

